

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 29th May 2018

In C.G.No:105/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. D. Sudhakar,
Chakalipeta,
17th Ward,
Venkatagiri,
Nellore Dist.

Complainant

AND

1. Assistant Engineer/ O/Venkatagiri
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

Respondents

ORDER

1. Sri. D. Sudhakar resident of Chakalipeta 17th ward, Venkatagiri presented a complaint before this Forum during the Vidhyut Adalat held at Venkatagiri on 08.9.2017. The complainant in his complaint has alleged that there are number of interruptions for supply in their street and hence requested to rectify the same.
2. The Respondents No.1, 2 and 3 in their joint written submission have explained that Respondent No. 1 has inspected the area and found that supply is extended from 100 KVA Chakalipeta DTR to the Chakalipeta area and also recorded the peak load tong tester reading and voltages at the DTR. All the three phases i.e. R, Y and B have shown the voltages of 240,248 and 245 respectively. The Respondents have also explained that the 100 KVA DTR is under loaded and there is no scope of blowing off fuses and interruptions.
3. When the complainant was contacted over phone by the Independent Member/CGRF at 11.30 A.M on 16.05.2018, the complainant has expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant has been resolved by the Respondents the case is disposed off in favour of the complainant.

C.G.No:105/2017-18/Nellore Circle


ok
JESPATCHED
DATE
11/6/18

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 29th day May 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, SingareniBhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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